

## **Email Order Confirmation Service**

**11<sup>th</sup> June 2003**

Dawson Books is encouraging its library customers to sign up today with Customer Services for the hugely successful Email Order Confirmation Service.

In place since March, all orders submitted electronically via EDI, enterBooks.com and enterProfile.com can now receive confirmation of order receipt by e-mail!

Summarising the content of an individual order, the e-mail provides a service that will ease workload and provide valuable reassurance that we have processed an order.

Dawson Books takes pride in developing systems that reduce the drain on resources. Email order confirmation is available upon application through the Customer Service team who will be delighted to switch customers to the new service.