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Immediate Release

NEYAL awards another year to Dawson

In a continuation of the existing book supply contract with Dawson Books, the North East and Yorkshire Academic Libraries Purchasing Consortium (NEYAL) has extended the existing contract for a further year to 31 July 2009. Initially awarded in August 2005, the final year sees the contract through to a successful full term.

This renewal of the solid relationship between NEYAL and Dawson Books for another year emphasises the importance placed by NEYAL members on the quality of the systems and services at Dawson, the strong customer service provision of Dawson Books and on the trust and understanding that has developed between all parties.

During the contract Dawson has not stood still and has been investing heavily, moving ahead with new systems and services including eBook provision. Such investment has dovetailed with a dedicated team that has nurtured and strengthened the service provision during the last few years, leading to a strong synergic relationship between NEYAL libraries and Dawson Books.

Diane Kerr, Managing Director of Dawson Books commented, "We are all very pleased by the confidence of NEYAL in the Dawson service. The team has worked hard following the introduction of our New Book System to ensure the very highest customer service standards have been delivered to NEYAL members. This has established a level of partnership and commitment rare in any industry."

June Thoburn, NEYAL Books Co-ordinator said, "Dawson Books has consistently provided NEYAL libraries with a high quality service and NEYAL members look forward to working with Dawson Books to meet the needs of our libraries in a changing environment."

About Dawson Books

Dawson Books is a member of Dawson Holdings plc and leads the market in the use of information technology to expedite the book buying process, providing a total acquisitions package for professional librarians worldwide. Dawson sets the industry standard with its web interfaces - enterBooks.com and enterProfile.com - with its Fastracq and shelf-ready book supply, and now with the delivery of eContent.

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