

PRESS RELEASE

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## Dawson wins the NEYAL Contract

The North East and Yorkshire Academic Libraries Purchasing Consortium (NEYAL) have announced the appointment of Dawson Books as one of three suppliers of Monographs and Standing Orders. The award is for a period of 3 years from 1 August 2005 through to July 2008.

This renewal of the growing relationship between NEYAL and Dawson Books for another 3 years emphasises the importance placed by NEYAL members on the quality of the systems and services at Dawson, the strong customer service provision of Dawson Books and on the trust and understanding that has developed between all parties. The on-going investment in infrastructure at Dawson including upgrading computer systems and computer processing power, the development of the enterBooks.com database to 8.2 million records and increased staff development has nurtured and strengthened this service provision during the last few years, leading to a strong synergetic relationship between NEYAL libraries and Dawson Books.

Diane Kerr, Managing Director of Dawson Books commented, "We are all thrilled by the confidence of NEYAL in the Dawson service. The team has worked hard to ensure the very highest customer service standards have been delivered to NEYAL members and this has established a level of partnership and commitment rare in any industry. We are confident that we will continue to set the standard in academic book supply."

Elizabeth Harbord, NEYAL Books Co-ordinator said, "Dawson Books has consistently provided NEYAL libraries with a high quality service and NEYAL members look forward to working with Dawson Books to meet the needs of our libraries in a changing environment."

Dawson Books provides shelf-ready books and a variety of value-added services to libraries throughout the world, with a first class service based on efficiency, reliability and the establishment of a partnership with clients. Dawson Books leads the market in the use of information technology to expedite the book buying process, providing a Total Book Management package for professional librarians worldwide.

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