

27 June 2005

## **Key appointment brings library expertise to Dawson Books**

Today, Diane Kerr, Managing Director of Dawson Books announced the appointment of Heather Knights as Service Development Manager at Dawson Books. Responsible for the newly created In-House Cataloguing Team, Ms. Knights will also develop and promote new services to libraries. Ms. Knights takes up her new appointment in August.

In accepting this position, Heather commented "It was the natural choice for me – Dawson Books enjoys a well deserved reputation in the market place and this post gives me the opportunity to assist in shaping the future direction of Dawson Books' services to its customers. I am really looking forward to meeting the challenges head on!"

Heather brings considerable industry experience to the position, after 10 years at the University of Hertfordshire, most recently as Systems and Applications Manager working on the development of new services, the maintenance of bibliographic standards and the management of the Voyager system across a multi site University. A holder of an MSc in Information Management together with a BSc in Psychology, Heather further added to her experience by attaining chartered membership of the Chartered Institute of Library and Information Professionals in 1996. Casting a spotlight on her as the candidate for this position, Ms. Knights' exceptional knowledge as a qualified Librarian has led to many speaking engagements at the International and European Voyager Users Conferences. Furthermore, in 2004 she was recognised by her peers with the award for 'Extraordinary Service to the Voyager User Group'.

Speaking about Ms. Knights' appointment, Diane Kerr said, "The appointment of Heather brings an exceptional talent and knowledge to this new post at Dawson Books. We have searched hard to find an individual who can bring gravitas to this crucial role, both in the development of our next generation of services and the subsequent education of our worldwide customer base in this period of exciting progress at Dawson. Heather's background and experience adds depth to Dawson's service to libraries and extends Total Book Management to new levels".

### **About Dawson Books**

Dawson Books is a member of Dawson Holdings plc and leads the market in the use of information technology to expedite the book buying process, providing a total acquisitions package for professional librarians worldwide. Dawson sets the industry standard with its web interfaces enterBooks.com and enterProfile.com, with its Fastracq and shelf-ready book supply, and now with the delivery of ebooks.

### **Media Contacts:**

Steven Welch    Marketing Manager    +44 (0) 1933 417500 | [steven.welch@dawsonbooks.co.uk](mailto:steven.welch@dawsonbooks.co.uk)

**PRESS RELEASE**